

# Willard Community Center

# Lakeview Community Learning Center (CLC) Program Parent Handbook



A guide for families whose children are enrolled in the Lakeview CLC Before & After School program and our summer program at Willard Community Center.

Administered by the Willard Community Center Board of Directors and staff.

Revised October 2024

Thank you to United Way for your continued support!



# **Lakeview Community Learning Center (CLC) Location & Hours of Operation**

300 Capitol Beach Blvd, Lincoln, NE 68528

Lakeview CLC Phone: 402-525-2528

https://clc.lps.org/

Open Monday-Friday

7:00 AM-9:00 AM & 3:38 PM-6:00 PM



# Summer/Scheduled Non-School Days located at Willard Community Center

6:30 AM-6:00 PM

1245 S. Folsom, Lincoln, Nebraska 68522

Telephone: 402-475-0805

willard@willardcommunitycenter.org www.willardcommunitycenter.org

# **Willard Community Center Offers**

Neighborhood-based services which include licensed programming for preschool through 8th-grade children: Full and part-time preschool and pre-k for ages 3-5, before and after school care for Roper Elementary School, as well as being the lead agency for the Lakeview Community Learning Center at Lakeview Elementary, and all-day summer and evening programming. Self-help groups, scout groups, aerobics, licensed Bingo, neighborhood Assoc., volunteer opportunities, and services for adults and senior citizens bring all ages into the Center. Agency goals include continuing to demonstrate excellence in youth in youth programming, identifying the needs of specific ethnic groups, and forming partnerships with other organizations.

#### **Mission Statement**

We help area residents grow, connect & contribute to our community.

# **Program Statement**

Willard Community Center's program policies are non-discriminatory in regard to race, color, national origin, religion, or sex. Handicapped children are served according to the program's ability to meet their special needs. Willard Community Center is concerned with the child's strong relationship with his or her family. We encourage parents to visit our program sites during our hours of operation.

# **Program's Expectations**

- ❖ To respect yourself and others.
- ❖ To accept responsibility for your own behavior.
- To follow directions.
- ❖ To make good choices.
- ❖ To resolve problems.
- ❖ To have FUN!

# Notifying Willard Staff of any changes within your home

It is important to notify the teachers of any changes that may affect your child's temperament or emotional state, such as a move to a new home, a new baby, divorce, marriage, or death in the family. Also, please notify the teachers of any changes in the child's records, such as a change of address, phone number, immunizations, etc.

# **Discipline Philosophy**

It is our goal at the Willard Community Center to guide children into becoming happy, responsible, cooperative participants in this program through positive, non-threatening techniques. We strive to increase RESPECT for ourselves by guiding them to become RESPONSIBLE for their own actions and to help them grow in their respect for the rights and feelings of other people. Our main objective is to promote the safety and welfare of all children in our program.

# **Discipline Policy and Redirection (rearranged)**

Using the tally system will help with the consistency and documentation of behaviors. While we will try to work with each family and child, we are not always the best fit. Our staff is college students, and while they receive annual training we are not teachers with the same resources. We cannot be one-on-one with children because of the number of children we serve. It is our goal to guide children into becoming happy, responsible, cooperative participants in this program through positive, non-threatening

techniques. We strive to increase respect for themselves by guiding them to become responsible for their own actions and to help them grow in their respect for the rights and feelings of other people. Our main objective is to promote the safety and welfare of all children in our program.

# What is a Movement

A movement is an alternate seat still within the group boundaries still participating in group activities. (moved)

# What is a Buddy Room

A buddy room is a safe seat with another CLC staff or group in another room. They remain with this alternate group until they are able to process with the staff.(moved)

# What is a Tally

A tally is a way for us to be consistent with behaviors and a way to document the actions of the kids in our program. If a tally is given to a child who attends only the morning sessions during a morning session, parents will be notified once the children begin school via a phone call. (moved and reworded)

Tallies will be given for the following:

- · Two movements in one day = 1 tally
- A trip to a buddy room = 1 tally
- Physical aggression = automatic 3 tallies
- . Being hurtful
- Being disrespectful: talking back, inappropriate actions, name-calling, stealing, destruction of property, not following directions/not listening to staff, swearing, etc.
- · Leaving the room/ school grounds/building
- Lying
- Refusal to go to a safe seat (moved)

# Receiving 3 Tallies in One Day

This Will result in a parent phone call to pick the child up and denial of care the next day of your child's regular attendance.

# Receiving 3 Days of 3 Tallies

This Will result in the child being denied care until a conference is held involving the parent, CLC Coordinator and Program Director, to set up a behavior plan. If after a conference is held and a behavior plan set, should the child have another day of 3 tallies he/she will be removed from care permanently.

# Policy for Child to Rejoin a Program After Expulsion

- 1. If a child is removed from a program due to egregious sexual offenses or physical violence, they will not be eligible to participate in any Willard Community Center programs indefinitely.
- 2. If a child is removed from a program due to other disciplinary issues, the child will not be allowed to apply to be a part of any Willard Community Center programs for at least 1 year after expulsion.
- 3. If the family/child meets all expectations and is authorized to join a program, the child will be on a 6 month probation period.
- 4. In order for consideration of reinstatement, the parent will supply the Program Director or designee with the following: a letter asking for reinstatement, a written statement from a professional stating the child's progress toward rehabilitation (i.e., Psychologist, Psychiatrist, School Principal) and any information pertaining to an IEP for the child.
- 5. If, during the 6-month probationary period, the child exhibits behaviors that warrant expulsion, the child will be removed from the program and will not be allowed to reapply again.
- 6. In order for the child to continue to be part of the Willard program, all fees associated with the child's attendance must be paid on time. If payments are not received by the due date, the probationary period will end, and the child will not be able to attend. (This also includes keeping up-to-date subsidy authorizations for families who qualify for state assistance.)

# **Health & Safety Practices**

# **Handwashing**

Willard Community Center does its best at eliminating contagious diseases. Although the illness cannot be avoided entirely, it can be minimized. Handwashing is extremely important in our daily routines. To prevent the spreading of illness, Willard's administrators and staff require that your children wash their hands when they are dropped off at our program and before any other activity is performed.

# **Immunizations**

Health and Human Services have determined that up-to-date proof of immunization is required for all children attending Willard's program. Immunization records must be on file within the first 30 days of each new school year. Willard Community Center does not have access to the records on file with LPS due to HIPPA regulations. Therefore cannot obtain a copy from their offices. If your child is enrolled in the CLC for consecutive years, the previous year's immunization record will still be on file with Willard Community Center. It is the responsibility of the parent/caregiver to update records with Willard Community Center every time a new immunization is administered.

#### Medications

The health and safety of your child is our first concern. In order to maintain the highest standard of health and safety, we are asking that you assist us by observing the following guidelines concerning the dispensation of medication to your child. In order for our staff to administer medication to a child, it is necessary to have a doctor's authorization and the parent's permission for dispensing the same.

- Medication should be given at home if possible.
- No medication will be administered to a child unless the medication has a current prescription label, which includes the date, child's name, physician's name, and directions for administration.

• Non-prescription medication (i.e. Tylenol, cough medications, etc.) will be given only with written parental permission.

# **Emergency Medicine**

If your child has a life-threatening illness, such as but not limited to Asthma, Epilepsy, severe allergies & COPD, it is required that your child has their medication on them at all times. If your child is dropped off and does not have their emergency medication available to them, a parent/guardian will be contacted to bring in the medication immediately. If there is no medication available for your child, during a time of need, Willard Community Center is not liable for health risks or damages. Willard Community Center does not have access to your healthcare professional to get medication. It is the responsibility of the parent/caregiver to provide any medication that is needed for Willard Community Center to administer. If a child runs out of medication we will not provide care until additional mediation is provided. If the medication has expired, we will not administer the medication or provide care until the new medication is provided.

#### **Illness**

Your child should be kept at home and not attend Lakeview CLC before or after school program when he/she has a sore throat, diarrhea, fever, skin rash, eye drainage, or any other contagious disease which may be accompanied by behavior changes or other signs or symptoms of illness such as unusually tired, irritability, uncontrolled coughing, persistent crying, difficulty breathing, wheezing, seizures, and or severe stomach pain. We have an obligation to protect all of our enrolled children from unnecessary exposure to illness. Any child who is determined by the staff to be ill or who has a fever of 100 degrees or higher will need to be taken home and he/she will need to be kept home for 24 hours; longer if the fever remains, without the use of fever-reducing medication. Any time that a child exhibits any of the above symptoms during before and after school/summer hours, that child must be taken home for the remainder of the day or excluded until a medical exam indicates the child may return. The Health Department may be contacted for additional guidance on exclusion; however, exclusion may be determined longer by Willard Community Center, if deemed necessary. For exclusion policies, see chart below:

Disease/Illness	Signs/symptoms	Exclusion (how long)
Chicken pox/shingles	-Rash that turns into itchy, fluid-filled blisters -Fatigue, fever, loss of appetite, headache, sore throat, swollen lymph nodes	Yes - At least 5 days after rash begins, or until all blisters have dried
Conjunctivitis (pink eye)	-Pink or red color in the white of the eye(s) -Swelling around the eye -Increased tear production -Itching, irritation, and/or burning	Yes - Must have doctors note and completion of 24 hours of antibiotics
Coronavirus (COVID-19)	-Sore throat, runny nose, blocked nose, sneezing, dry cough, headache, body aches altered sense of smell	Yes- Must exclude for at least 5 days
Croup	-Loud barking cough that's made worse by crying or coughing -Fever	Exclude if having trouble breathing while resting or with activity, and must be fever

	noisy or labored breathing/hoarse voice	free for 24 hours
Diarrhea	-Frequent loose, watery stools -Abdominal cramps/pain -Lethargic	Must exclude if more than 2 abnormal watery stools in one day are present and stay excluded until no watery stools for 24 hours
Fifth Disease	-Facial rash looks as if the cheeks were slapped -Fever, fatigue, coughing, headache, itching, nausea, runny nose, or sore throat	Must exclude if fever is present. However, once rash appears, the illness is no longer contagious so exclusion is no longer necessary
Hand, Foot, and Mouth	-Fever, sore throat, body aches, loss of appetite -Sores on the mouth, hands, feet	Yes- Must exclude until fever free for 24 hours and blisters have healed or scabbed over
Head lice	-Itching, visible lice on scalp and lice eggs (nits) on the hair shafts	Yes- Must be nit-free and live bug-free before returning
Нер А	-Yellowing skin or eyes -Loss of appetite/nausea/vomiting/stomach pain -Fever/fatigue -Diarrhea/dark colored urine	Yes- Must exclude for at least one week after onset of illness or jaundice.
Herpes	-Tiny, fluid-filled lesions or cold sores around the affected site	Exclude if child touches sores often or drools excessively
Impetigo	-Itchy, red sores around nose and mouth that scab over and appear yellow/brown	Yes- Must exclude until at least 24 hours after antibiotic treatment has begun and there is no discharge
Influenza A/B	-Fever/body aches/chills -Cough/sore throat -Fatigue/headache -Runny or stuffy nose	Yes- Must be fever free for 24 hours
Measles	-Cough/sore throat -Runny nose -Inflamed eyes -Fever -Red, blotchy skin rash	Yes- Must exclude for at least 4 days after onset of rash
Mumps	-Swollen, painful salivary glands that cause puffy cheeks and a tender, swollen jaw -Fever/headache/fatigue/loss of appetite	Yes- Must exclude for 5 days after onset of parotitis (swelling of the salivary glands located between the ear and the jaw)
Norovirus	-Vomiting/stomach cramping/diarrhea	Yes- Must exclude for a minimum of 48 hours after symptoms resolve
Pertussis (Whooping cough)	-Runny/stuffy nose -Low-grade fever -Mild, occasional coughing	Yes- Must have taken antibiotics for 5 days or have a doctors note saying child can return

	-Apnea and cyanosis	
Ringworm	-Itchy skin -Ring-shaped rash	Yes- Must exclude until treatment with a prescription oral antifungal medication has begun or doctors note states child can return
Roseola	-Fever followed by rash on trunk and neck	Yes- Must exclude until fever free for 24 hours, even if rash has appeared
Rubella	-Fever/headache -Sore throat -Rash that begins on face and spread to the rest of the body -Pink eye	Yes- Must exclude for four days after rash appears
Scabies	-Intense itching -Pimple-like rash that may affect much of the body or be limited to common sites	Yes- Must exclude but can return the day after treatment begins
Strep Throat	-Throat pain that comes on quickly -Painful swallowing -Red and swollen tonsils -Tiny red spots on the roof of the mouth -Fever/headache/rash	Yes- Must exclude until fever free for 24 hours and have taken antibiotics for at least 24 hours
Unexplained rash	Any form of rash on the skin	Yes- Must exclude until seen by a doctor
Yeast infections	-Rash, white discharge, and itching on infected site	No- The spread of yeast infections is rare but a topical or oral antifungal medication may be needed

# **School absences**

If your child is kept home from school or leaves mid-day due to an appointment, your child will not be permitted to be present at the Lakeview CLC unless they have returned to the school prior to the school day ending at 3:38 pm. If your child was kept home due to illness or contagious disease, they may not return until he/she is symptom-free for 24 hours without the use of Tylenol or other medication that is used as a temporary solution.

# **Disinfecting Protocol**

In any circumstance that 50% of the children enrolled are absent due to a contagious disease, Lakeview CLC will be closed for the entire next business day (24 hours) for the purpose of disinfecting and sanitizing all toys, surfaces, appliances, restrooms, and laundry. Willard Community Center staff and administration will attempt to advise all families no later than 7 pm the evening prior to closing.

# **Shut Down**

If Lincoln Public Schools shut down due to a pandemic, Willard Community Center will also close. Thereafter, the administration and the Board of Directors will collaborate on a plan to reopen as soon as possible. Willard Community Center reserves the right to close at any time if state regulations cannot be met due to illness or due to Board of Director discretion on all other matters.

# **Head Lice or Nits**

Children must be nit-free and live bug-free before returning to child care. Upon return to the program, your child will be checked immediately. If nits or live lice are still present you will be called to pick up your child immediately.

# **Accident Reports**

Accidents or injuries that a child receives during care are reported on the accident/incident form and every effort is made to make the parent aware of the nature and extent of the injury. Reports will be signed by a Director and filed. If a child hits their head, regardless of the severity, a parent will be notified via a phone call.

# **Emergencies**

We must have a number where we can reach you AT ALL TIMES. In an emergency, we will contact you immediately. If we are unable to contact you, we will call the emergency numbers given on the child's registration form. If we are unable to contact either parent or the emergency numbers and immediate medical attention is necessary, 911 will be called.

# **Emergency Closings/Disaster preparedness**

• In the event of emergencies that could affect safety, health, or access to the Lakeview school or Willard Community
Center such as, but not limited to: (loss of water, power, gas leaks, or natural disasters) the program administrator will
have the final authority to make the decision to close. If the decision to close is made, the administration will make every
attempt to get hold of families in the most timely manner possible. In the event that a Willard program needs to evacuate
due to a state of emergency, we will follow the Emergency Closing procedure and relocate the staff and children in our
care to the following locations until the children are picked up.

Willard Community Center: Ray's Lawn and Homecare; 503 West 'J' street

Lakeview CLC: Westgate Bank; 1204 W 'O' Street

# **Drop-Off and Pick-Up Policy**

Parents/Guardians are responsible for making sure that their child has arrived safely at child care. Parents must check with the staff member in charge of the attendance notebook for any needed information.

Your child will only be released to a parent/guardian or individuals you have designated on your child's enrollment sheet. Non-custodial caregivers will have their identification verified by Willard Community Center Staff. Your child will not be released to a non-custodial caregiver until appropriate photo identification is provided. When new staff are brought into the program and are learning to identify you as the parent/guardian, they will be checking ID. Please be sure to always have your identification on hand for these occurrences. During pick-up, a parent or authorized person will be required to come to the door. Willard Community Center staff will not release any child without certainty of the child's safety; and will not allow them to walk to a vehicle alone. Parents who do not follow these policies will be subject to losing their spot in the program. These regulations are in place for the safety of every child.

Willard will not release a child to anyone who cannot safely care for the child. This includes an abusive/aggressive person or anyone suspected of being under the influence of drugs/alcohol. Willard staff reserves the right to notify the Lincoln Police Department for assistance if it deems the person attempting to pick up a child is unable to safely care for the child.

If a child is left after hours, and Willard has not received notification of an authorized adult coming to pick up the child, and a parent/guardian cannot be reached after 1 hour, Willard will contact the Lincoln Police Department for assistance.

# **Emergency Contacts**

For the safety and wellbeing of your child, Willard must be able to reach you or an authorized person in the case of an emergency or if your child becomes ill.

- Willard requests emergency contact phone numbers in addition to the Parent/Guardian's phone number.
- You will be asked to provide names and phone numbers for individuals who can pick up and drop off your child along with emergency contact names and numbers. Listing an individual as an emergency contact does not give us permission to release that individual, they must also be listed on the drop-off/pick-up consent form.
- Please let your emergency contacts know that you have placed them on your emergency contact list, and they must show a photo ID.
- Please notify <u>Willard</u> immediately of any changes to the phone numbers and address or your emergency contacts. Willard Community Center does not have access to child files through Lincoln Public Schools.

# **Late Pickup Policy**

Willard Community Center charges parents who are late in picking up their children. As a reminder, preschool and pre-k programs at Willard close at 5:30 PM (6:30 AM- 5:30 PM), the Roper Before and After school program at Roper Elementary closes at 6:00 PM (6:30 AM-6:00 PM), and the Lakeview CLC at Lakeview Elementary closes at 6:00 PM (7:00 AM-6:00 PM). These times are set in place due to licensing requirements and are not negotiable. During the summer, the hours of operation for school-age families who enroll their children for summer day camp are 6:30 AM -6:00 PM. The early childhood programs remain 6:30 AM-5:30 PM.

If you are late picking up your child(ren), there is an *initial fee of \$50.00*. Late pick-up begins at 6:01 PM for Willard's programs at Roper and Lakeview Elementary and 5:31 PM for the preschool and pre-k programs at Willard Community Center. *You will also be charged \$5.00 per minute for every minute after that you are late to pick up your child(ren)*. If you are running late, a phone call must be made to Willard's staff to let them know; however, this phone call will not waive the fee previously listed. If you receive any subsidy, you must still pay the fee. *Paying this fee in advance will not be* 

# accepted.

These fees are *PER CHILD* and will be paid directly to the staff *via CASH or VENMO*. Pay this late fee at pick-up time to ensure care for the following business day. If not paid before the next business day, care will be denied until paid in full either by cash/Venmo. This fee is separate from your monthly bill and is not billed on Brightwheel. This money goes directly to the staff members waiting for your arrival. If you are running late, call the program to inform the staff of the late pick-up and that you are on your way. (This phone call will not waive the fee previously listed.) \**Paypal and check payments will not be accepted.* 

If there are more than three late pick-up occurrences, you must meet with a director before your child can return.

After meeting with a director and there is one more occurrence, your childcare privileges in any of Willard

Community Centers programs will be terminated. The child will not be allowed back into a Willard Program for at least one year after termination. For the child to return, all fees for previous enrollment must be paid, and a letter must be written to the program director or designee asking for reinstatement.

# School-Age programs for Roper and Lakeview program participants:

- 6:01 PM: The initial fee is \$50.00 per child.
- Beginning at 6:02 PM, there is an additional fee of \$5 per minute per child.
- 6:30- The Police and Child Protective Services will be notified.
- Three occurrences = Meeting with a director
- Fourth occurrence= Child care termination.

# Early Childhood program participants at Willard for preschool and Pre-k:

- 5:31 PM: The initial fee is \$50.00 per child.
- Beginning at 5:32 PM, there is an additional fee of \$5 per minute per child.
- 6:00- The Police and Child Protective Services will be notified.
- Three occurrences = Meeting with a director
- Fourth occurrence= Child care termination

(Phone calls will be placed to authorized pick-ups and emergency contacts if the parent/guardian is inaccessible.)

# **REMINDER**

If parents do not call and fail to pick up their child within one hour, the police will be notified. \_

# Child Neglect/Abuse

We are required by state regulations to report any and all suspected cases of abuse or neglect to the proper authorities. A child will not be released to any person suspected of being under the influence of drugs and/or alcohol and proper authorities will be notified.

# Fees and Payment Procedures

Payments must be paid in full prior to receiving child care. Failure to pay will result in child care being denied unless special arrangements are made with the Program Director. Unpaid accounts, plus any interest accrued, will be turned over to a collection agency.

- Checks or money orders for payment need to be made out to "Willard Community Center".
- Online payments can be accepted through Venmo or Paypal through the website. www.willardcommunitycenter.com
- Child care weekly/monthly fees may increase annually by a percentage approved by the Board of Directors.
- If your family has two separate parents/caregivers paying for the care of a child(ren) enrolled, it is your responsibility to make sure the account is paid in full. While we will do our best to work with families, we cannot provide care if the account is not up to date.
- Any check that is returned will also result in a \$5 fee on their account for the returned check.

# **Late Payment Policy**

The formal policy for Willard Community Center regarding the payment for child care services will continue to require advance payment due on the first of each month before services are performed. Delinquent accounts will be provided notice of deficiency. Accounts remaining delinquent in excess of four weeks without Executive Director (or Board of Director approval) will be turned over to collections at the Board of Director discretion. In recognition of our organization's mission, the Board of Directors has authorized the Executive Director or her appointee to approve individualized payment plans for families in rare instances of financial distress or emergency situations. Any family may request a temporary exception to the policy in writing which should detail the reason(s) for the exception and proposed plan of payment. The Executive Director and her appointee may only approve deviations up to a maximum of an aggregate \$500.00 carrying balance per family. The Executive Director and or her representative will report directly to the Board of Directors each month regarding all carrying balances, the payment plan, and circumstances requiring the deviation from the policy. Any deviation from the advance payment policy exceeding \$500.00 will require the Board of Director's written approval. Accounts appearing uncollectable may be turned over to collections which may result in additional legal and financial consequences. THE BOARD OF DIRECTORS AUTHORIZES THE EXECUTIVE DIRECTOR TO REFUSE SERVICES TO ANY CHILD DUE TO DELINQUENCY OF THE ACCOUNT THAT IS NOT IN COMPLIANCE WITH THIS POLICY.

# Child Care Subsidy (Title XX) accepted

Lakeview Provider ID Number: 21730896

- If you are approved to receive state assistance through DHHS, Willard Community Center must receive the authorization <u>before</u> your child's first day of care in Willard's programs.
- The Registration fee will not be covered by state subsidy. Each family registration fee is required to be paid by the parent/caregiver upon enrollment.
- DHHS may approve your Title XX, with a monthly family fee. The family fee must be paid in full to Willard on a monthly basis. Failure to pay will result in child care being denied unless special arrangements are made with the Program Director. Unpaid accounts, plus any fees accrued, will be turned over to a collection agency.

- If you are paying your Title XX family fee to another provider; you will need to have that child care center's director provide a letter to Willard Community Center. The letter must state the total amount that is collected each month, and must be signed and dated by the child care program director. If there are any changes regarding your family fee payment arrangement, you will need to keep Willard Community Center updated for billing purposes.
- If your authorization dates have expired YOU must contact your DHHS caseworker for reauthorization to cover your child's attendance, or you will be billed privately.
- If enrolling your child into the summer program, the provider number must be updated to **33669472** before the start of summer but no sooner than the last day of school.
- Re-enrolling for the school year, the provider number will need to be updated again to Lakeview (21730896). If we do not have authorization, you will be charged tuition fees, and if left unpaid, care will be denied.

# Non-School Day Sign-Up

Sign-up for the non-school days is required for attendance at the Willard Community Center. A sign-up will go out through the Brightwheel app for each child by Labor Day. The form will include ALL non-school days that Willard will be open for throughout the school year. This includes Fall, Winter, and Spring Breaks. We will staff non-school days based on required ratios according to the number of children signed up to attend. Should there not be enough staff to cover the ratio, spots may be limited. If you do not sign up and your child(ren) is dropped off, you will be called to pick them up immediately. If you sign-up for your child(ren) and you no longer need care, you must advise Willard administration two weeks before the non-school day. If you communicate to Willard that care is no longer needed and your child(ren) does not attend, you will still be billed the non-school day fee. Families who qualify for a subsidy must verify they have day expenses as part of their authorization. Sign-up must be completed by Friday, September 30th.

# **Holidays and Absences**

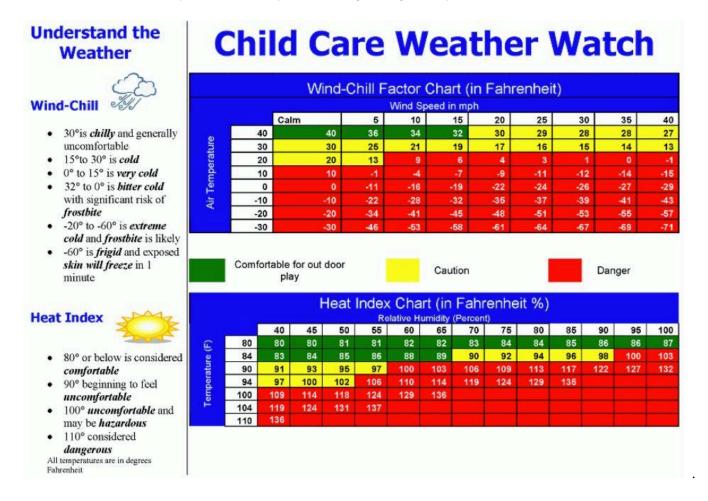
Parents are responsible for paying their full school-year monthly fee regardless of holidays or illness. Willard is closed on the following holidays: New Year's Day, Martin Luther King Junior Day, Memorial Day, Juneteenth, July 4<sup>th</sup>, Labor Day, Thanksgiving Day and the following day, Christmas Eve and Christmas Day. In the event that the holiday falls on a Saturday or Sunday, the Center will be closed on the proceeding Friday or the following Monday. \*Willard's Board of Directors may choose to close additional days surrounding a holiday based upon projected attendance or for staff training purposes.

# **Child Care Weather Watch**

The time that children spend outdoors is an important part of their learning. All children will engage in outdoor play when the weather permits. In cold weather, please bring your children with a warm coat, hat, & gloves. During the summer months, in hot weather, please send a water bottle so the kids have access to drinks when playing, please also provide Willard with your child's swimsuit and a towel for water play. GREEN: All children will be outside. YELLOW: All children will be outside, staff will pay close attention to children becoming too hot/cold and adjust time outdoors if necessary RED: All children may go outdoors for a very short time period. While there is some wiggle room based on the "feels-like" temperature, we encourage the following (if "feels-like" or the actual temperature is too hot or cold, we may exclude the child from outdoor play to protect against the elements":

- 60+: No jacket is required (unless it feels like the temperature is colder based on wind chill)
- 50-59: light jacket or hoodie (If they wore the jacket/hoodie as their shirt at this temperature, that is not enough, and they will need a second layer.)

- 40-49: Jacket or coat. (If they wore the jacket/hoodie as their shirt at this temperature, that is not enough, and they will need a second layer.)
- Below 40: Coats, heavy fleece
- 32 and below: Heavy winter coats only. We encourage hats/gloves if you have them available.



# **Inclement Weather**

In the event of inclement weather/natural disaster, listen to the radio or watch TV for the news of school closing. **WE CLOSE**WHEN LINCOLN PUBLIC SCHOOLS CLOSE. If a snow day occurs during a school break, Willard will close if parochial,
Universities or other public offices close.

# Fire/Tornado

An emergency plan is in place and practice drills are conducted in accordance with licensing standards. Parents are encouraged to review that information with center staff. In the event that the children are in their safe place during a tornado warning, Parents/caregivers need to call the site's phone number. Children may be released to parents or an authorized person, or parents can wait in our safe area until the immediate threat is gone.

# **Air Quality**

If the Lincoln Weather Service has issued an air quality warning. Willard Community Center will remain open, but children will not be engaging in any outdoor activities until the warning has cleared.

# Sunscreen & Bug Spray

Willard Community Center will provide sunscreen with an SPF of 30 or higher. You must indicate on the enrollment form if you are opting for your child to use Willard's sunscreen. If you choose, you may bring in another brand with a specific SPF of your choice. Willard Community Center does not provide any bug sprays. If you choose to provide bug spray, we will make sure to label it with your child's name and keep it locked up when it is not being used.

# **Playground**

The playground used by Willard Community Center for before and after school is at Lakeview Elementary, except during non school days/ summer when kids are at Willard. While at Willard, the children will use Schroeder Park, within a short walking distance. Upon your child's first day in his/her program the staff will ask you to sign a permission slip so your child can participate in outdoor activities at the designated playground.

- Willard: Schroder Park (Maintained by City Parks & Rec)
- Lakeview Elementary School (Maintained by Lincoln Public Schools)

# Non-school Days/Summer

Willard Community Center provides all-day programming for the children enrolled in the Lakeview CLC, Before and After School Program for the days that LPS schedules as teacher plan days, and seasonal breaks. All care will be at the Willard Community Center located at 1245 S. Folsom Street from 6:30 am to 6:00 pm. Willard's administration will have a sign-up at Lakeview 1 week prior. For staffing purposes, If your child(ren) is not on the sign-up sheet, they will not be allowed to attend during those non school days. In addition, we ask that if they are signed up to attend, that all children are in our attendance no later than 9 am. If you know that your child(ren) will be absent or late to the program, we ask that you place a courtesy call to Willard for the purpose of health-related issues and staffing.

Willard Community Center: 402-475-0805.

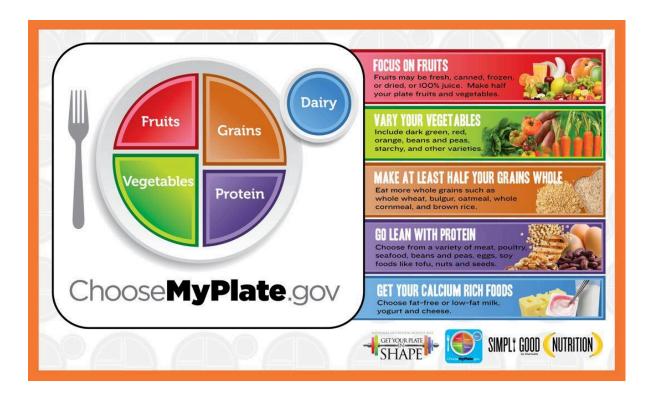
- For Administration press 1, and follow prompts for Sarah Reinke, Tabitha Love, or Kaylee Ohmart.
- For the reception, press 3 for general information.

# **Non-School Day Meals**

Willard Community Center offers morning and afternoon snacks to the children in our care. Lunch is not provided. We require that all children bring a sack lunch. Willard Community Center has microwaves available to cook various food items. Please make every attempt to ensure that your child's lunch is temperature protected with either an ice pack or thermos container.

# **Nutrition**

We encourage our families to pack a nutritional meal to include food groups from the My Plate chart.



# **Electronic Devices**

Willard Community Center administration has the right to confiscate cellular phones, tablets, and other electronic devices. Electronics may be held in a Director's office if: at any time we see the device is being used inappropriately or is causing conflict with others. Children must have permission to use their device or wait until their designated free-choice time. Willard Community Center, employees & volunteers are not responsible for any lost, broken, or stolen items.

# Field Trips

Should the field trip take place during the summer, you will be provided ahead of time with a calendar to show each week's outing. There will be a section on your child's enrollment form that you must sign at the beginning of summer authorizing the field trips as a whole. All field trips, scheduled during the year, or during the summer, are on a strict time schedule. If your child is not in attendance when we are scheduled to leave for the field trip, your child will not be able to attend. For liability purposes, you will not be able to drop your child off at the field trip location. Willard's staff have taken the Safe Kids Transportation training. Children will be transported in Willard Community Center vans, or in an employee's approved vehicle. Car seats and/or booster seats will be provided by Willard. If your own child's car seat is preferred, you are welcome to bring it to the center.

If a parent/guardian or family member, 18 years of age or older, would like to volunteer their time to support and help during any field trip, please see an administrator fill out the appropriate paperwork and complete background checks.

# **Confidentiality**

Children's records are open only to authorized employees of Willard Community Center, or to the child's parents or legal guardians.

# Parent Responsibilities

To allow us to provide the best care possible, communication between home and center must be ongoing. Notes, phone calls, and daily contacts are encouraged to keep all of us attuned to what is going on in your child's life. Please take time to read any notes that we may send home with your child.

If a misunderstanding should ever occur, please talk first with the staff member involved, who will do his/her part to resolve any problems. If your concern remains unresolved, please contact the CLC Coordinator, Gina Bene at 402-525-2528 or Willard Community Center's Administration at 402-475-0805.

Conferences will be scheduled as needed, as every effort will be made to resolve your difficulty. If conferences and meetings have been held and no improvement has been seen, care may be denied or suspended as determined by Gina, Sarah or Tabitha. Depending on the severity of the matter, the Board of Directors may be asked to intervene.

# Thank you for including Willard Community Center in your child's school-age experience.

CLC Coordinator, Gina Benne: 402-525-2528 gbenne@lps.org

Executive Director, Sarah Reinke: 402-475-0805, Option 1 for administration, Option 1 for Sarah sarahr@willardcommunitycenter.org

School-Age Director, Caitlin Sharkey: 402-475-0805, Option 1 for administration, Option 2 for Caitlin caitlins@willardcommunitycenter.org

Early Childhood Director, Kaylee Ohmart: 402-475-0805, Option 1 for administration, Option 3 for Kaylee kayleeo@willardcommunitycenter.org

Administrative Assistant, Tarrah Oliverius: 402-475-0805 tarraho@willardcommunitycenter.org